



Portable Water Stations

Terms & Conditions

TasWater has standalone portable water stations which can be used for refilling drink bottles at community events. This is a great way to offer free drinking water at your event. Please note that drink bottles and plastic cups are not provided by TasWater as we are dedicated to reducing our contribution to single-use plastic pollution.

To enquire about booking a portable water station for your event, please:

- Submit your request online: www.taswater.com.au/waterstations
- Or
- Contact our Community Programs team directly via phone on 13 6992 or email communityprograms@taswater.com.au

Upon receiving your booking request, TasWater will contact you by email to confirm the availability of the water stations. We will determine the number of units to be provided based on your event information.

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1. Booking requests must be received at least **six weeks** prior to the event, and associated documents at least four weeks prior due to water quality testing timeframes and staffing. During busy periods, these may be requested sooner
2. Weekly sporting events are not eligible
3. Use of the water stations is subject to a TasWater supplied connection point being identified at the event location, and a water quality test conducted by TasWater with results meeting the Australian Drinking Water Guidelines
4. TasWater no longer provides a water trailer
5. The water station/s should be connected directly into the supply tap by the blue drinking water hoses supplied by TasWater with the drinking water station, without the use of additional hosing or extensions and must not be disconnected except for overnight storage. Please note: There may be variations in the taste of the water before it enters the unit. This will be related to the plumbing to the site tap and not the unit itself
6. The event organiser will be responsible for the collection and return of the water stations from the TasWater office in Devonport, Launceston or Moonah at a time arranged on confirmation of booking. Failure to meet at the designated time may result in forfeit of your booking and may impact on future bookings
7. No bookings for private functions will be approved
8. TasWater is not responsible for the set up and dismantling of the water stations and will not be in attendance during the event
9. Once set up and connected, the water stations should not be moved, or plumbing connections interfered with by anyone during the event with the exception for the purposes of overnight storage

10. TasWater holds no responsibility for the water stations becoming unavailable due breakdown or other unforeseen circumstances including water quality test results, and reserves the right to cancel a booking
11. If the water stations are to be used across multiple days, they must be cleaned and stored in a dry secure location overnight. Alternately for the units to remain set up, security must be present
12. The water stations are to be used only for filling personal drink bottles or cups. They should not be used for any other purpose, including hand washing
13. The event organiser will be responsible for damage or theft of the water stations prior to their return.
14. TasWater reserves the right to invoice the event organiser for the cost of all or part of any missing or damaged items associated with the use of the stations
15. The water stations must be returned to TasWater in the condition they were taken; cleaned of dirt, dry, and bases emptied of water. Failure to do so may result in a \$50 cleaning fee
16. Notices or advertising must not be attached to any part of the water stations
17. TasWater requires that the user group/organisation have a public liability insurance policy of no less than \$2 million. TasWater also requires that a copy of the Certificate of Currency from the insurance company be supplied 21 days prior to use
18. The event group/organisation agrees to indemnify TasWater from and against all actions, claims, losses, damaged, penalties or demands consequent upon, occasioned by, or arising from the use of the stations
19. TasWater accepts no responsibility for any injury to persons, damage to property (personal, private or public) or any other incident which may arise from use of the stations
20. If a station becomes faulty, please disconnect and discontinue use. On return of the unit, please advise TasWater staff about any issues, noting the specific unit if more than one was booked.

Portable Water Station – Safety information

Please ensure to watch the demonstration video prior to collecting the units.

<https://www.youtube.com/watch?v=9dao-dcJArl> (Please paste the link into your internet browser)

To limit the spread of illness between people, water stations should receive regular sanitisation of touch points throughout an event.

Some manual handling of the Portable Water Station/s is required for transport and set up. As the units weigh approx. 20kg each, TasWater recommends a two person lift when loading and unloading units to vehicles. Please utilise the wheelie bag where possible to move the units while in the bags.

Units must be connected to the approved tap using only the equipment as supplied by TasWater to avoid contamination. Do not move the units when hoses are connected.

Units must be set up on level ground to avoid tipping over, please fill the base with water for stability and ensure water running from drainage hose does not create a slip hazard.

Caution should be taken when connecting the units to ensure you don't trap your fingers or clothes.

Ensure tap is turned off before disconnecting units. Empty units by pressing and holding the button to drain the systems until no more water runs through.