

## SMALL TOWNS WATER SUPPLY GUIDELINE

### Aim

The aim of this guideline is to provide guidance to management for the development of solutions for small Tasmanian Towns that have long term Boiled Water Alerts and Public Health Alerts in place.

### Legislation

*Water and Sewerage Industry Act 2012 (Tas)*  
*Public Health Act 1997 (Tas)*

### Guideline

TasWater is committed to providing its customers with safe and aesthetically pleasing drinking water solutions.

To achieve this, the Corporation will use its best endeavours to:

- address water supplies with Permanent Boil Water and Public Health Alerts across Tasmania through the provision of ADWG compliant drinking water or service replacement;
- work in accordance with the decision flowchart attached to this Guideline to determine improvement actions or replacement supply solutions for water supplies with Permanent Boil Water and Public Health Alerts;
- provide ADWG compliant drinking water for water systems identified as Category A1 and A2 (refer Small Towns Water Supply Flowchart), noting that costs may exceed the nominal \$20,000 threshold for water supply systems identified as Category A2;
- for water supply systems identified as Category B and consistent with the Economic Regulator's PSP Guideline, undertake a thorough consultation process with the residents of the affected town and all relevant industry regulators, including DHHS, EPA, Tasmania Fire service and other relevant planning authorities, to assess the viability of service replacement.

### Responsibilities

All relevant managers and staff are responsible for understanding and implementing, the objectives of the Small Towns Water Supply Guideline, and undertaking relevant training as required.

## **Associated Documents / References**

Water Quality Policy

Service Replacement Policy (under development)

Small Towns Water Quality Strategy (under development)

*Approved by the Board at its meeting on 3 September 2014*



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Chairman

# SMALL TOWNS WATER SUPPLY FLOWCHART

