

## Drinking Water Quality Policy

### Aim

Our aim is to provide safe drinking water that consistently meets the requirements of the Tasmanian Drinking Water Quality Guidelines, the Australian Drinking Water Guidelines and the aesthetic expectations of our customers.

### Legislation

*Water and Sewerage Industry Act 2008 (Tas)*

*Public Health Act 1997 (Tas)*

### Definitions

Nil.

### Policy

TasWater is committed to providing its customers with safe and aesthetically pleasing drinking water.

To achieve this, the Corporation will:

- Use its best endeavours to provide drinking water that consistently meets the requirements of the Tasmanian Drinking Water Quality Guidelines and the Australian Drinking Water Guidelines
- Implement the Drinking Water Quality Management Plan
- Manage water quality at all appropriate points along the delivery chain to the point of delivery
- Be active in the management of our catchments
- Use a risk-based approach in which potential water quality risks are identified, considered and addressed
- Implement water quality monitoring programs and participate in appropriate research and development activities to ensure continued understanding of drinking water quality issues and performance
- Establish effective drinking water quality reporting mechanisms, including publishing results on the TasWater website
- Continually improve our practices by assessing performance against corporate commitments and shareholder expectations.

### Responsibilities

All relevant managers and staff are responsible for understanding, implementing, maintaining and continuously improving the objectives of the Water Quality Policy, and undertaking relevant training as required.

### Associated Documents

Australian Drinking Water Quality Guidelines 2011

Tasmanian Drinking Water Quality Guidelines 2015

Operating Licence

Drinking Water Quality Management Plan 2015

*Approved by the Board at its meeting on 27 April 2016.*

A handwritten signature in blue ink, appearing to read "L. O'Keefe".

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Chairman