

## Sewage Spills Management Policy

### Aim

The purpose of this policy is to clearly define TasWater's commitment to the effective management of its sewerage systems, particularly in relation to the minimisation of the frequency and impact of spills.

### Legislation

*Environmental Protection and Biodiversity Conservation Act 1995 (Cth)*

*Environmental Management and Pollution Control Act 1994 (Tas)*

*Public Health Act 1997 (Tas)*

*Water and Sewerage Industry Act 2008 (Tas)*

### Definitions

**Spill:** The escape of untreated sewage from sewerage systems, bypass of sewage treatment plants and spills from treated effluent systems

### Policy

TasWater is committed to minimising the impact on its customers and the environment of sewage spills while recognising that much of our sewerage infrastructure is aging and it will take a number of years to bring the network up to modern day standards of reliability and compliance.

We will utilise best practice methodologies, recognised industry standards and intelligent systems to achieve our aim of minimising spill impacts on our customers and the environment. Recognising our infrastructure constraints, we will prioritise the mitigation and prevention of spills that have the potential to result in the most environmental harm or negative impact on our customers.

We will strive to meet our regulatory targets and reporting obligations while providing customers with a service that is timely, empathetic and efficient; recognising the impacts of spills on the amenity and business operations of our customers.

### Responsibilities

The General Manager Asset Portfolio Planning & Delivery is accountable for implementing and maintaining this Policy.

### Associated Documents

Tasmanian Water and Sewerage Industry Customer Service Code

EPA Sewage Spill Notification Guidelines 2017

Price and Service Plan 2018-21

Long Term Strategic Plan 2018-37

Corporate Plan Financial Years 2019-23

TAMSTR01 Sewage Spill Abatement Strategy

TENMNP05 Sewerage Strategy

TASPOL01 Risk Management Policy

TAMMNP01 Strategic Asset Management Plan 2019

*Approved by the CEO on 29 May 2019.*

A handwritten signature in black ink, appearing to read "B. Smith".

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Chief Executive Officer