



Date: 6 November 2019

For immediate release

Media Release

Investigations continue into Lauderdale's water supply

TasWater is working on a thorough program to establish the cause of a water sample indicating the presence of E.coli in the water supply serving Lauderdale and surrounding areas.

A boil water alert was declared yesterday for the areas of Lauderdale, Acton Park, Seven Mile Beach and Roches Beach.

Details including a map of the affected area are on TasWater's website.

TasWater's Program Manager Technical Solutions, Lance Stapleton, said TasWater is going through inspections of the network associated with the Lauderdale reservoir identifying any points at which contamination may have entered the supply system.

"Divers will also check inside the reservoirs."

TasWater crews are also in the area flushing water mains to ensure any residual water in the system is cleared, even though other sampling points showed no evidence of E.coli beyond the impacted test site.

TasWater appreciates the Boil Water Alert is inconvenient and thanks customers for their patience. "Most importantly though I ask that people in the affected area please boil all drinking water."

"The Boil Water Alert has been put in place to protect public health, and I urge everyone to continue to boil all water for human consumption, food preparation, the making of baby formula and ice and teeth cleaning."

Although early retest results are encouraging, we need to wait for further testing to show the system is free of E.coli.

"This is done in consultation with the Department of Health and Clarence City Council."

"We will inform the community as soon as we lift the Boil Water Alert and again residents will receive written notice from TasWater."

"Until then, please be mindful of the need to boil your water and again I thank you for your cooperation," Lance said.

More information can be found on the TasWater website www.taswater.com.au or call 136 992.

Ends...

Further information:

TasWater media contact, Simon Pilkington, (03) 6237 8201

