

Date: 7 November 2017

Media Release

Boil Water Alert lifted for TasWater customers in the Lauderdale area

TasWater advises that the Department of Health (DoH) has lifted the Temporary Boil Water Alert for TasWater customers connected to the water supply network in Lauderdale, Acton Park, Roches Beach and Seven Mile Beach.

Test results indicate the water being supplied to TasWater customers meets the standards of both the Tasmanian Drinking Water Quality Guidelines (TDWQG) and the Australian Drinking Water Guidelines (ADWG). The incident appears to be highly localised and we are confident that we have resolved the issue.

This means customers connected to the TasWater Network are able to consume water from their taps without having to boil it first. TasWater staff are delivering notices door to door and through SMS.

TasWater appreciates the cooperation of the community and although the boil water alert was short-lived, we want to stress our priority is always to protect the health of the community.

As is our standard process, we will continue to provide ongoing monitoring and testing of our water supply network to demonstrate water quality meets the drinking water guidelines.

Residents who rely on tank water and may have received water deliveries from the Lauderdale reservoir between Monday 28 October 2019 and today, will need to continue to boil their water until it can be disinfected to ensure it is safe to drink.

TasWater is contacting residents who rely on tank water to assist them to make their water safe.

Investigations into the cause of the contamination are continuing with a full inspection of facilities, including divers checking reservoirs as well as using drones to monitor the security of all reservoir roofing to ensure there is no access for birds.

Again, TasWater appreciates the cooperation we have received from our customers in the affected area and residents can be assured we will continue to do all we can to establish the cause of the contamination.

If you have any other questions or concerns please contact TasWater on 13 6992 or visit our website at www.taswater.com.au.