



Attn: News Editor, News Producers

Date: 5 November 2019

**For immediate release**

## **Media Release**

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### **Boil Water Alert for Lauderdale, Roches Beach, Acton Park and Seven Mile Beach**

A Boil Water Alert has been put in place for customers in Lauderdale, Roches Beach, Acton Park and Seven Mile Beach on Hobart's Eastern Shore.

It follows the result of a water quality test, part of routine sampling, which indicated the presence of E.coli in the water at the Lauderdale Reservoir.

TasWater is currently working to resolve the water quality issue and although the results are not yet conclusive for the safety of our customers and, in consultation with the Department of Health, we have introduced a temporary Boil Water Alert as a precaution.

Follow-up testing is being carried out and residents will be updated on the outcome of the laboratory results.

Until then we ask all residents to boil their water used for consumption or the preparation of food.

We have already informed the local school and aged care facility and we have supplied alternative water supplies

The sample containing evidence of E.coli was just one of several tests taken from a range of locations across the Lauderdale area; other locations did not indicate the presence of the E-Coli bacteria.

TasWater will letterbox homes in the impacted area this afternoon with important information regarding the use of water for the duration of the Boil Water Alert.

We appreciate your patience during this period of inconvenience.

Information on the boil water alert is available on the TasWater website [www.taswater.com.au](http://www.taswater.com.au) or call 136992.

***A map of the affected area is attached***

