



Date: 22 May 2018

Attn: News Editor, Huon News

## Media Release

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### **Rocky Creek's new treated water supply close to completion**

As construction progresses on TasWater's new treatment plant to supply customers on the Rocky Creek water system, work is beginning on upgrading the reticulation network.

Before water from the new treatment plant can flow, TasWater needs to carry out a process of pigging and flushing. Using specialised equipment, it involves running a foam slug (the Pig) through the pipes which in effect scours the walls of the pipe to dislodge biofilm and dirt that has accumulated over a period of time. The system is then flushed to remove the dirty water through scour points throughout the system.

This cleaning work will help ensure the Department of Health and Human Services (DHHS) testing can be completed in the shortest time frame possible to allow the removal of the Boil Water Alert (BWA) and enable residents to drink clean safe water directly from the tap.

The Pigging and Flushing will be carried out in four stages involving disruption to Rocky Creek water supplies from now until the second week of June.

The first customers to be affected are those in the Lollara Road area including Charlotte Street, Victoria Street, Nairn Road, Woods Road, Cashs Road, Lucaston Road and Lucaston Link and Lollara Road with interruptions from 8:30 in the morning until 4:30 in the afternoon.

Notices informing customers of the times they can expect interruptions have been letter box dropped and mailed and will continue to be issued as we progress with this work.

Bottled drinking water will be available at the Grove store for each day of the interruptions.

We acknowledge this will be inconvenient but hope customers understand it's an important part of upgrading the water system which will result in the lifting of long standing Boil Water Alerts as soon as practical.

As well as notifying customers individually with letters outlining the interruptions, information will be posted on our website, on the Huon Council's website and Facebook page. Customer can also call 13 6992 for more information.

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