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Media Release

Easy, Efficient, Environmental – TasWater announces eNotices campaign

TasWater today launched its eNotices campaign to encourage customers to make the switch from paper to digital notices.

Program Manager Kendall Mahnken said eNotices are easy, efficient and better for the environment.

“We want our customers to know that we now have a simpler easier option available to them,” she said.

The benefits of receiving digital notices includes having everything stored in one place, no delays, portable accessibility (via any device) and security, with all data password protected. Switching to eNotices is also an environmentally friendly option.

“By signing up to eNotices, customers will have the convenience of all their TasWater notices at their fingertips, while also feeling good about using less paper,” Ms Mahnken said.

TasWater issues more than 880,000 notices each year, this includes regular quarterly customer bills, invoices, and letters. Currently, less than a quarter of these notices are issued digitally something we hope to change through this campaign.

“Anyone signing up between now and 31 Dec 2020 will also go in the draw to win \$125 off their next bill,” Ms Mahnken said.

For more information and to sign up to receive notices online, customers should visit www.taswater.com.au/enotices

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