



Date: 7 July 2018

**For immediate release**

## **Media Release**

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### **Work underway to return Deloraine's water back to normal**

TasWater is currently working to resolve water quality issues in Deloraine which has led the introduction of a Boil Water Alert.

The area affected is the entire supply network of Deloraine with the boil water alert put in place following consultation with the Department of Health after TasWater identified that untreated water has entered the system which may present a health issue.

Food and beverages including ice and prepared baby formula that has been prepared using water from 10.00am yesterday, Friday 6 July, should be disposed of as this may not be safe to consume.

Residents are advised to boil all water used for consumption and food preparation and cleaning of teeth.

As part of the process to restore water to Deloraine customers which meets Australian Drinking Water Guidelines, TasWater crews are flushing and scouring water mains around the town. This work is currently taking place in areas on the western side of the Meander River. As a result customers may notice an increase in discolouration or cloudiness of their water which will clear after the flushing is complete.

TasWater has delivered notices to individual properties throughout Deloraine and ongoing updates will be provided through social media and our website where information on the boil water alert is available [www.taswater.com.au](http://www.taswater.com.au) or call 136992.

We apologise for the inconvenience but urge Deloraine residents to take note of the precautions as the health and safety of the community is our priority and therefore this action has been taken as a precaution.

Testing of the water is underway and the Boil Water Alert will be lifted by the Department of Health when the cause of the problem has been identified and corrected and it can be demonstrated there is no residual contamination in the network.

Ends...