



Date: 8 July 2018

For immediate release

## Media Release

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### Work continuing to return Deloraine's water back to normal

TasWater is progressing work to resolve water quality issues in Deloraine which led to the introduction of a Boil Water Alert.

The area affected is the entire supply network of Deloraine. The Boil Water Alert was put in place following consultation with the Department of Health after TasWater identified that water, the treatment of which was compromised, entered the system which may present a health issue.

TasWater's General Manager, Service Delivery Bennie Smith says though the water plant is currently operating and producing water that is within compliance specifications, we continue to investigate all technical causes of this event.

"Flushing and scouring of the whole reticulation network has taken place as a means of clearing the system of any compromised water."

"I would like to thank the Deloraine community for its patience in working with us and the Department of Health in taking the precautions surrounding our Boil Water Alert."

"I apologise for the inconvenience but the action was necessary in the interest of the health of the community."

"I urge people to continue to take the precautions set out by the Department of Health in relation to boiling all water for consumption and the preparation of food, baby formula and teeth cleaning."

It will still be several days before full testing of the water treatment plants compliance with Australian Drinking Water Guidelines can be assured, as this involves the analysis of a series of water tests before removal of the alert can be considered.

Information on the boil water alert and the precautions people should take is available on the TasWater website [www.taswater.com.au](http://www.taswater.com.au) or call 136992.

"Again I thank the Deloraine community for its patience and assure you all is being done to rectify the situation," Mr Smith said.

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