ELECTRONIC KEY RETURN FORM

Returned Electronic Key Number: ……………………

Returnee details (EKey Owner)		
Name:		Title:
Postal Address:		
Suburb:	State:	Postcode:
Phone:	Mobile:	
E-mail:	Fax:	

Thank you for returning your Electronic Key (EKey). TasWater will arrange a refund for the security deposit and any remaining credits for the above EKey.

Note that TasWater can only refund the balance to the EKey owner, as signed in the customer's EKey Application form. The deposit cannot be returned to a third party.

The deposit for the EKey will not be returned if the EKey is damaged.

TasWater will issue the deposit to the customer once we receive the EKey. TasWater, or its employees, will not take responsibility for the loss of the EKey via the mail. EKeys should be posted via registered post for confirmation of delivery.

A refund can be returned to you via your bank by direct deposit. Alternatively, these credits can be transferred directly across as additional credit to another EKey, at no cost, avoiding a future credit top-up administration charge.

Please tick the appropriate refund method:

☐ Provide a refund via direct deposit to the following bank account
  Account Name: ………………………………………………………..
  Bank: ………………………………………………………..
  BSB: ………………………………………………………..
  Account Number: ………………………………………………………..

☐ Credit any refund to another EKey. EKey number: ……………………...

Please return the EKey, with Electronic Key Return Form, to TasWater, via registered post to:

TasWater GPO Box 1393 Hobart TAS 7001

Or return the EKey to one of our Customer Information Centres:

Location	Address	Opening Hours
Devonport	18 Steele Street, Devonport 7310	9am - 4:30pm Monday to Friday
Launceston	36 - 42 Charles Street Launceston 7250	9am - 4:30pm Monday to Friday
Moonah	169 Main Road Moonah 7009	9am - 4:30pm Monday to Friday

Name (Print):	Signature:	Date:

For more information, contact TasWater on 13 6992 or email enquiries@taswater.com.au.

EKey Owner on Application:	Deposit Amount:	kL on EKey:	Last Purchased:
Purchased Charge:	Credit on EKey:	Total Credit:	Approved/Processed: